

# UK GARDEN BUILDINGS (RUGELEY) LIMITED

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## Shed & Summerhouse Guarantees

All buildings are covered for 12 months under the manufacturer's guarantee unless they have been affected by one of the listed issues below.

Each of the following components are guaranteed for the periods and issues listed below

Component	Period	Covered
EPDM Rubber Roof	20 years	Leaks
Decorative Felt Tiles	12 months	Leaks
Standard Mineral Felt	n/a	n/a
Premium Felt	n/a	n/a
Cedar Slat Roof	5 years	Rot
Timber Joinery Doors & Windows (painted/treated)	12 months	Rot, dropping*, twisting/warping
Factory Treated Cladding	12 months	Please see information and maintenance sheet
Factory Sprayed Cladding	12 months	Please see information and maintenance sheet
Tanalised Timber Cladding	15 years	Rot
Timber Joinery Doors & Windows (tanalised)	15 years	Rot
Timber Joinery Doors & Windows (tanalised)	12 months	Dropping*, twisting/warping
Bearers	15 years	Rot

Guarantee periods can be affected by required maintenance, please see the information and maintenance guides on our website [www.ukgardenbuildings.co.uk](http://www.ukgardenbuildings.co.uk).

\*Doors and windows dropping out of square and becoming uneasy to open/close are **not** covered under guarantee if the base the building was installed onto is not flat and level.

If you are experiencing a problem that falls into one of the covered issues, please contact us by sending an email to [customerservices@ukgardenbuildings.co.uk](mailto:customerservices@ukgardenbuildings.co.uk) or letter to UK Garden Buildings, Unit N, Beacon Business Park, Weston Road, Stafford, ST18 0WL. To speed up the process of rectifying the problem you may wish to include photographs.

During the guarantee period UK Garden Buildings Rugeley Ltd will; repair or replace using new or refurbished components, at no charge, any components that prove defective because of improper material or workmanship, under normal use and maintenance.

Guarantees do not cover any problem that is caused by conditions, malfunctions or damage not resulting from defects in the material.