

# UK GARDEN BUILDINGS (RUGELEY) LIMITED

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## Composite Garden Room Guarantees

All buildings are covered for 12 months under the manufacturers guarantee unless they have been affected by one of the listed issues below.

Each of the following components are guaranteed for the periods and issues listed below:

Component	Period	Covered
EPDM Rubber Roof	20 years	Degradation of the membrane
Decorative Felt Tiles	12 months	Leaks
Cedar Shingle Roof	5 years	Rot
Slate Eco-Tile	20 years	Degradation of the membrane
Cedar Slat Roof	5 years	Rot
Roof Lantern	5 years	Glass unit failure (blown/cloudy)
Flat Roof Light	10 years	Leaks
Flat Roof Light Glazing	5 years	Glass unit failure (blown/cloudy)
Composite Cladding and Trims	25 years limited manufacturers warranty	Rip,tear,crack, break, splinter, flake or corrode. Mould or fungal decay. Delaminate or peel. Attack by termites or insects.
UPVC Double Glazing	5 years	Glass unit failure (blown/cloudy)
UPVC Window and Doors	10 years	Foils and moving components*
Aluminium Glazing	5 years	Glass unit failure (blown/cloudy)
Aluminium Windows	10 years	Moving components*
Aluminium Bi-Fold Doors	10 years	Moving components
Aluminium Bi-Fold Glazing	5 years	Glass unit failure (blown/cloudy)
Integral Blinds	5 years	Glass unit failure (blown/cloudy), entanglement, seizing, discolouration of slats.
Bearers	15 years	Rot

\*Please note that general door adjustments caused by building settlement are not covered under moving components but are covered by the general 12-month building guarantee.

Guarantee periods can be affected by required maintenance, please see the information and maintenance guides on our website [www.ukgardenbuildings.co.uk](http://www.ukgardenbuildings.co.uk).

If you are experiencing a problem that falls into one of the covered issues, please contact us by sending an email to [customerservices@ukgardenbuildings.co.uk](mailto:customerservices@ukgardenbuildings.co.uk) or letter to UK Garden Buildings, Unit N, Beacon Business Park, Weston Road, Stafford, ST18 0WL. To speed up the process of rectifying the problem you may wish to include photographs.

During the guarantee period UK Garden Buildings Rugeley Ltd will; repair or replace using new or refurbished components, at no charge, any components that prove defective because of improper material or workmanship, under normal use and maintenance.

Guarantees do not cover any problem that is caused by conditions, malfunctions or damage not resulting from defects in the material.